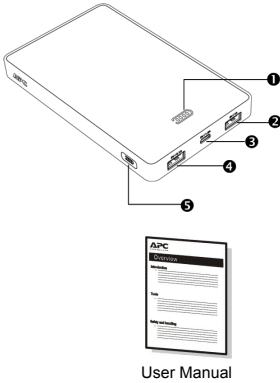
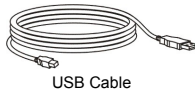


## Inventory



- 1 Battery capacity display
- 2 USB 5V/1A output
- 3 Micro-USB
- 4 USB 5V/1.5A input
- 5 USB 5V/2.4A output
- 6 Power button



USB Cable

User Manual

## Safety and General Information



**Read this user manual carefully before using the product, and keep it for future reference.**

- Do not short circuit this device. To avoid short circuit, keep the device away from any metal objects (e.g., hair clips and keys).
- This device may get hot during use, and this is normal. Hold carefully.
- Use this device as instructed to avoid electric shock; do not disassemble.
- This unit is not user repairable; contact APC for tech support related issues.
- Do not heat this device or throw it into a fire.
- Do not drop or place the unit under a heavy object.
- Do not expose this device to direct sunlight or water.
- Keep this device away from high temperature, wet, or dusty environments.
- During normal usage keep the device out in the open to allow excess heat to dissipate.
- The contact surface of this device must always be kept clean.
- Charge M5 for 4 hours / M10 for 8 hours before initial use.
- Keep the USB output port and micro-USB input port clean and free of obstruction.

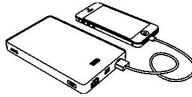
Failure to follow these instructions can result in equipment damage.

## Operation

### Charging USB based devices such as smartphones, portable media players and tablets

Charge devices using the original USB cable that comes with the unit, or another USB charging cable.

Properly connect the mobile power pack with the device to be charged. To begin charging press the power button for about 1 second.



### Typical Number of Charges by Device

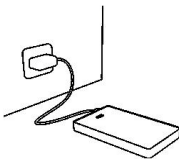
Device	M5	M10
Smartphone	2x	4x
Tablet	~0.5x	~ 1x

**Note:** The charge times in this table are approximate figures. They can vary depending on the type of device, ambient conditions, or battery discharge level of the M5 and M10.

## Charging the Power Pack

### Charge via USB adapter.

Connect the micro-USB connector from the included charging cable to the micro USB input port of this device.



The battery capacity display will illuminate to show how much of the battery is charged. Once all of the battery capacity LEDs are lit, the unit should be fully charged. Once complete, disconnect the charging cable from the unit.

### Checking the Remaining Battery Charge of this Device

In standby mode, press the power button for about 1 second. The battery capacity display will display how much battery power is remaining.

### Charge via PC connection.

Connect the power pack to the USB output port of a PC or USB charger using the included charging cable (Note: Some PCs in sleep mode will not charge this device.)












## Battery Recycling Information



Always dispose of used or spent batteries properly.

Return the spent battery to an appropriate facility for proper disposal and recycling.

## Status Indicators

Battery capacity display	State explanation
	~ 100% capacity
	~ 70% capacity
	~ 40% capacity
	~ 15% capacity
	Alarm for low battery
	No more charge remains. The battery has been completely discharged.
	The battery is being normally charged
	The battery has been fully charged
	Internal fault

## Specifications

Item	Specification	
Model number	M5	M10
Capacity	5000mAh	10000mAh
Input current (maximum)	1.5A	
Rated input voltage	5V dc (Voltages other than 5 V dc are not supported)	
Output current	USB: 2.4A (Total), USB1: 1A, USB2: 2.4A <sup>*1</sup>	
Output voltage	5V	
Capacity indicator light	4 level capacity display	
Charging time	4 hours	8 hours
Dimensions (L x W x H)	10.75 x 6.44 x 1.44 cm 4.2 x 2.5 x 0.6 in	14.65 x 8.89 x 1.35 cm 5.7 x 3.5 x 0.5 in
Weight	136 g, 0.3 lb	243 g, 0.5 lb
Operating temperature	0°C–35°C	

<sup>\*1</sup> The two (2) USB ports combined have a maximum output of 2.4A. If two (2) devices together draw more than 2.4A, overload protection circuits will trigger and disable output.

## Troubleshooting

Problem and Possible Cause	Solution
<b>The mobile power pack cannot be charged.</b>	
The PC is in sleep mode.	Wake PC from sleep mode.
The temperature is outside of the recommended temperature range for use.	Stop using the mobile power pack until it is within the correct temperature range.
The charging cable is malfunctioning.	Carefully check if the charging cable is functioning. Clean the micro-USB port in case there is an obstruction.
All battery capacity LEDs flash simultaneously while charging.	Stop using the mobile power pack and contact your APC by Schneider Electric dealer or authorized APC by Schneider Electric service agency.
<b>The mobile power pack cannot charge some devices.</b>	
The mobile power pack is not powered on.	Press the power button of the mobile power pack.
The remaining capacity of the mobile power pack is low.	Charge the mobile power pack.
The mobile power pack's automatic load detection has detected no load and has powered off the unit.	Press the power button of the mobile power pack.
The mobile power pack may have failed to recognize and detect the devices connected to it.	Remove connected devices. Turn the unit on, reconnecting each device one at a time. A dedicated charging cable may be required.
A short circuit has occurred in the mobile device(s) connected to the mobile power pack.	A short circuit will cause the mobile power pack to enter into safe mode. To deactivate safe mode, disconnect all devices from the mobile power pack and connect the mobile power pack to a USB charger as if charging.
The life of the mobile power pack has expired or a fault has occurred in it.	In the case of a system fault, contact your local APC by Schneider Electric dealer or authorized APC by Schneider Electric service agency.

## Warranty

The standard warranty is one (1) year from the date of purchase. Schneider Electric IT (SEIT) standard procedure is to replace the original unit with a factory reconditioned unit. Customers who must have the original unit back due to the assignment of asset tags and set depreciation schedules must declare such a need at first contact with an SEIT Technical Support representative. SEIT will ship the replacement unit once the defective unit has been received by the repair department, or cross ship upon the receipt of a valid credit card number. The customer pays for shipping the unit to SEIT. SEIT pays ground freight transportation costs to ship the replacement unit to the customer.

## APC by Schneider Electric IT Customer Support Worldwide

For country specific customer support, go to the APC by Schneider Electric Web site, [www.apc.com](http://www.apc.com).